

ServerSocket

‘Plug and Go’ IP Transit Service for SME’s

Telehouse ServerSocket is an enhanced Internet connection service providing a wide range of Internet uses. Features include direct connection to Tier 1 Internet carriers, BGP based multi-homing network, and many other benefits

from Europe’s most established colocation provider. If you seek a solution offering a fast, flexible and failsafe route to your service, ServerSocket is for you.

Service description

Service type

- Committed Data Rate based Burstable Service
- 10 Mbps port or 100 Mbps port

Tariff structure

- The basic monthly charge for 10 Mbps connection includes up to 2 Mbps usage, for 100 Mbps connection includes up to 10 Mbps usage. If 95th percentile calculation is higher than the committed rate at the end of the month, then the maximum excess usage will become applicable. Please contact Telehouse Sales for more details.

Installation fee

- A one off charge of £700

Configuration change fee

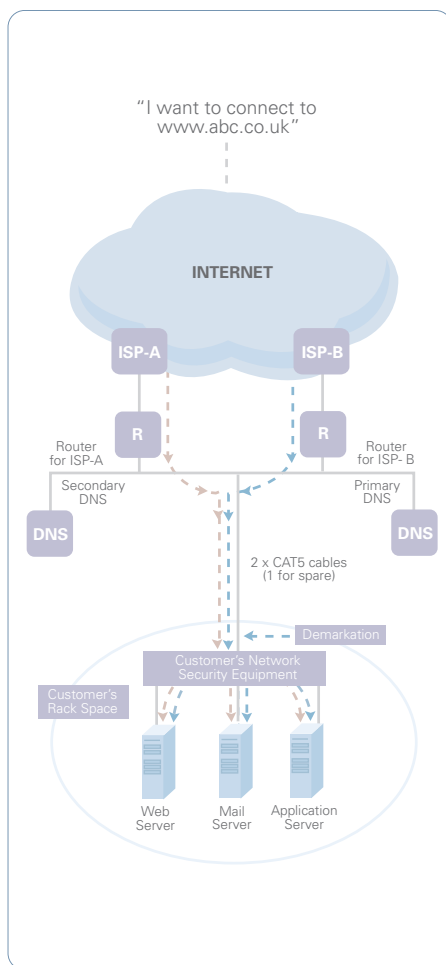
- A one off charge of £700 (i.e. to upgrade from 10Mbps to 100Mbps)

Standard service

- Multi-homed Internet connection
- 1 x 10 or 100 Mbps port
- 11 x public IP addresses (as standard)
- 2 x Ethernet cables (Main and Standby)
- BGP Connection
- Web-based traffic monitoring console (powered by Systems Observer)
- 24/7 helpdesk
- 24/7 network & route monitoring, our engineers are alerted to problems via email and SMS.

Optional services

- Additional IP addresses
- Domain name registration
- Domain name management
- Network security equipment
- Customer requirements consultation
- Purchase of Telehouse colocation space (Available from 1/4 rack space. Please contact Telehouse Sales for details.)
- Customer’s server(s) configuration (Port speed and IP address with Telehouse provided information).





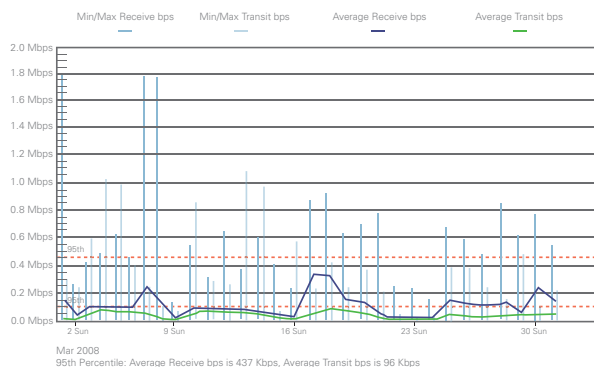
ServerSocket Monthly Tariff Calculation

Basic monthly fees are charged at 2 Mbps usage for 10 Mbps Port Capacity and 10 Mbps usage for 100 Mbps Port Capacity. These are subject to the following monthly adjustments: If 95th percentile calculation is higher than the committed rate at

the end of the month, then the maximum excess usage will become applicable. The 95th percentile is calculated based upon all available information, collected every 5 minutes. For the latest tariff information please contact Telehouse Sales.

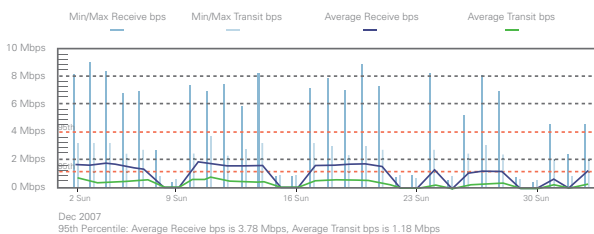
10 Mbps Port Capacity		100 Mbps Port Capacity	
Up to and including 2 Mbps usage	£160	Up to and including 10 Mbps usage	£530
Up to and including 3 Mbps usage	£216	Up to and including 20 Mbps usage	£900
Up to and including 4 Mbps usage	£268	Up to and including 30 Mbps usage	£1,200
Up to and including 5 Mbps usage	£315	Up to and including 40 Mbps usage	£1,520
Up to and including 6 Mbps usage	£366	Up to and including 50 Mbps usage	£1,800
Up to and including 7 Mbps usage	£406	Up to and including 60 Mbps usage	£2,040
Up to and including 8 Mbps usage	£448	Up to and including 70 Mbps usage	£2,310
Up to and including 9 Mbps usage	£495	Up to and including 80 Mbps usage	£2,560
Up to and including 10 Mbps usage	£530	Up to and including 90 Mbps usage	£2,790
		Up to and including 100 Mbps usage	£3,000

Example (10 Mbps Port Capacity)



These are example usage graphs for a customer on a 10Mbps port with a 2Mbps CDR. Each pair of lines represents 1 day

This graph shows the customer for the last month peaked at 1.8 Mbps on two days, the 95th percentile was 437 Kbps - so this customer has not burst.



This graph shows the customer for the last month peaked at 9 Mbps on two days, the 95th percentile was 3.78 Mbps - so this customer has burst.

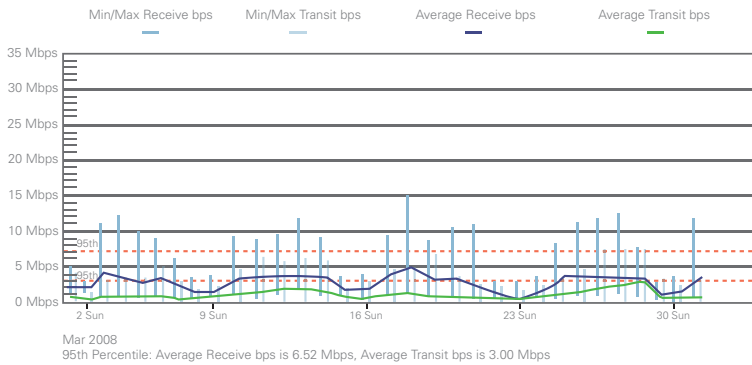


ServerSocket

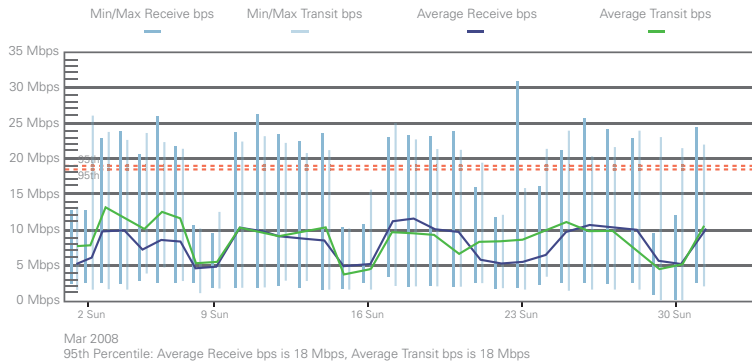
'Plug and Go' IP Transit Service for SME's Cont.

Example (100 Mbps Port Capacity)

These are example usage graphs for a customer on a 100Mbps port with a 10Mbps CDR. Each pair of lines represents 1 day



This graph shows the customer for the last month peaked at 15 Mbps on one day, yet the 95th percentile was 6.52 Mbps - so this customer has not burst.



This graph shows the customer for the last month regularly peaked at 20 Mbps, consequently the 95th percentile was 18 Mbps and so this customer has burst.