

TELEHOUSE POLICY – ENVIRONMENTAL AND ENERGY MANAGEMENT

Telehouse Europe is committed to provide an excellent customer service experience and to conduct business in an ethical, social, and environmentally responsible manner.

We acknowledge that the nature of our operations can have an impact on natural resources and energy consumption. Energy consumption can be attributed primarily to the IT demands and cooling equipment, as well as lighting and other operational activities.

As an ISO 14001:2015 certified organisation, we aim to protect the environment and prevent pollution by adhering to product stewardship principles where technically, operationally, and financially feasible.

As an ISO 50001:2018 certified organisation, we aim to achieve continual improvement in the energy efficiency of our operations. We recognise our responsibility to take action by focusing on reducing our emissions, increasing our preparedness for physical climate impacts and working with others to enhance the local response to climate change.

Operating at a global scale, but managed locally, we will adopt our Environmental and Energy Management System to ensure:

- We identify, manage, and reduce our environmental impacts and monitor our efforts.
- We improve our energy performance, making energy efficiency a key decision factor when designing, purchasing equipment and/or implementing new processes and services.

This is supported by regular monitoring, auditing, and reporting processes.

We strive to adopt the highest standards and behaviours across our operations to enhance energy efficiency and competitiveness and reduce our environmental impact. We will focus our business resources in areas that are seen as high risk, have significant carbon emissions, energy consumption and, where we can, make the most significant improvements in the overall environmental performance of the business.

We are proactive and committed to continually improving our overall environmental and energy performance by establishing an environmental strategy, setting objectives and targets in line with the strategic direction of the organisation, by adopting recognised best practices and identifying and implementing energy efficiency and environmental improvement opportunities. We ensure the availability of information and necessary resources to achieve any objectives and targets established.

We are committed to conducting our operations in compliance with applicable legislation and regulations, as well as other requirements including customers and KDDI policies and procedures.

We ensure that all our employees, contractors, customers, and suppliers are aware of our Environmental and Energy Policy, and employees recognise their environmental responsibilities.

The implementation of this Environmental Policy is fundamental to the success of Telehouse's business and is to be supported by all stakeholders as an integral part of their daily work.

Signed

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