

POL-05 : Environmental and Energy Management

Telehouse Europe is committed to providing an excellent customer experience and conducting business in an ethical, social, and environmentally responsible manner.

We acknowledge that the nature of our operations can have an impact on natural resources and energy consumption. Therefore, we are committed to continually improving our overall performance and addressing material risks by establishing a sustainability strategy that focuses on climate change, energy efficiency, sustainable procurement, resource management, and compliance.

Energy consumption in our operations can be attributed primarily to the IT demands and cooling equipment, in addition to UPS, transformers and PDU losses, lighting, and other operational activities.

As an ISO 14001 certified organisation, we aim to protect the environment and prevent pollution by adhering to product stewardship principles where technically, operationally, and financially feasible.

As an ISO 50001 certified organisation, we aim to achieve continual improvement in the energy efficiency of our operations. We recognise our responsibility to take action by focusing on energy efficiency, reducing our emissions, increasing our preparedness for the physical impacts of climate change and working with others to enhance the local response to these changes.

As a business, operating at a global scale, but managed locally, we are adopting our Environmental and Energy Management System to ensure...

- we identify, manage, and reduce our environmental impact and monitor our efforts.
- we improve our energy performance, ensuring that energy efficiency is a key factor that influences our decisions in relation to designing, purchasing equipment and / or implementing new processes and services.

This is supported by regular monitoring, auditing, and reporting processes.

We strive to adopt the highest standards and behaviours across our operations to enhance energy efficiency and competitiveness and reduce our environmental impact. We will focus our business resources in areas that are seen as high risk, have significant carbon emissions, and energy consumption and, where we can, make the most significant improvements in the overall environmental performance of the business.

We are proactive and committed to continually improving our overall environmental and energy performance by establishing an environmental strategy, setting objectives and targets in line with the strategic direction of the organisation, adopting recognised best practices and identifying and implementing energy efficiency and environmental improvement opportunities. We ensure the availability of information and resources required to achieve objectives and targets established.

We are committed to conducting our operations in compliance with applicable regulations, laws and best practices, as well as other requirements including our customers' and parent company KDDI's policies and procedures.

We ensure that all our employees, contractors, customers, and suppliers are aware of our Environmental and Energy Policy and that employees recognise their environmental responsibilities.

The implementation of this Environmental and Energy Policy is fundamental to the success of our business and is supported by all stakeholders as an integral part of their daily work.

It is the responsibility of ALL members of staff to abide by this policy.

Non-compliance with this Policy may lead to action under TIE's disciplinary process.

<p>Date of Issue:</p> <p>31st August 2023</p>	<p>Signed:</p>  <p><i>on behalf of Telehouse Incorporation of Europe</i></p>
<p>Date of Next Review:</p> <p><u>August 2024</u></p> <p><i>No later than date shown. Or as required, subject to operational amendments</i></p>	<p>Print Name:</p> <p>Daniel Burgon Head of Risk and Compliance</p>