

Your one stop colocation support service provider.

Telehouse is your one stop colocation solutions partner, providing you with the ideal environment to house, connect and monitor your IT infrastructure, allowing you to focus on running your business and supporting your end users.

Telehouse can act as an extension to your business with our remote hands service, providing you with the support of our highly skilled engineers and rapid response times to your service requests. Our Operation team is on site 24/7/365, so there is always someone here to help when you need it.



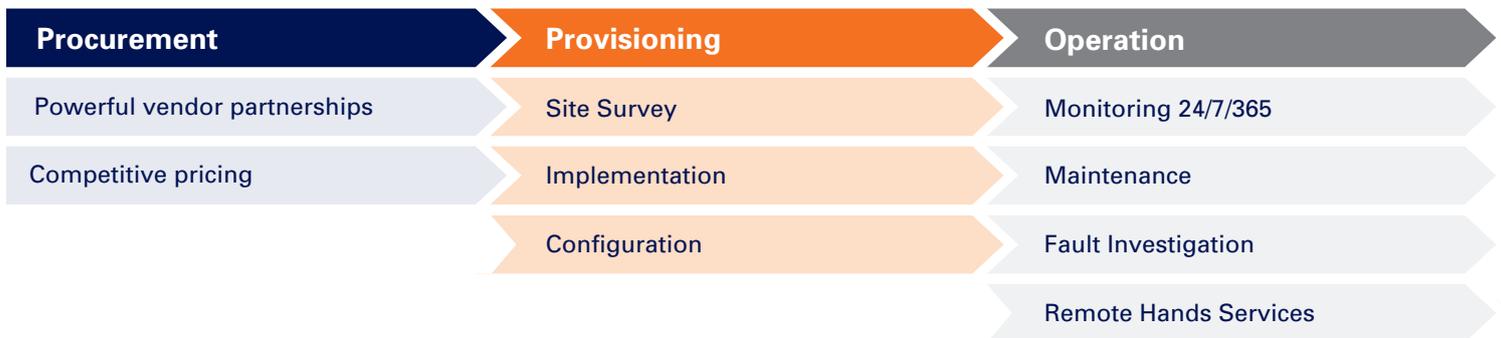
Hardware & Software supply and Maintenance



IT Professional Services & 24/7/365 Operations



Internet, DDoS protection, Global Network Services & Direct Cloud Access



Hardware, Software Supply and IT Professional Services

- Competitive Pricing
- Delivery Handling
- Installation
- Rack Mounting and Cabling
- Maintenance
- Equipment Disposal & Data Destruction



Global Network Services

- MPLS/VPLS
- L2 Ethernet
- Ethernet Private Line
- Internet Access & IP Transit
- Network Security Services (e.g. DDoS Protection)



Cloud Link

- Direct access the major cloud players
- Secure access to the cloud



Expanded Service Desk Capability

- Located at London Docklands Campus
- Support 24/7, 365 days a year
- Network, Hardware monitoring
- On-site trouble-shooting
- Remote Hands Service

Telehouse is a KDDI Group Company



Major Technology Partners

Telehouse can leverage partnerships developed by our parent company KDDI and offer you a range of products and services from a selection of vendors.



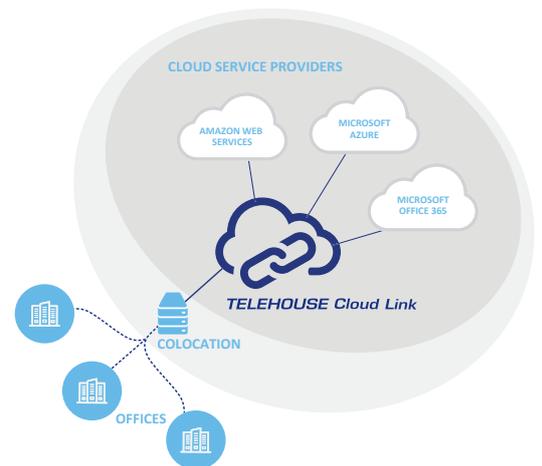
Cloud Link

Delivers you your own connected cloud exchange

For companies that need secure, reliable access to one or more leading public cloud services, Telehouse Cloud Link, a multi-cloud network provisioning service, delivers a private connection with predictable and scalable bandwidth between their network and cloud services.

Instant provisioning

- Customer Web Portal
- Instantly provision and manage access to CSPs through the Portal
- API orchestration



24/7/365 Customer Support Operations

Commitment, Dedication and Support

Our service desk offers a range of IT support services from power cycling equipment to device monitoring, to meet the needs of our customers.



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Example of Services	Scope
Network Monitoring	Proactive monitoring, fault investigation with carrier for service restoration
Device Monitoring	Ping monitoring, automatic mail notification when the device is down
Remote Hands	Physical check of LEDs, cable connections, change connections, power on/off and a range of additional. (Physical check of LEDs, cable connections, change connections, power on/off and a range of additional services.)

